



申萬宏源香港
SWHYHK

wynner
贏家理財

"Estar" APP

Download, Login and Reset Password Tutorial (Futures and Stock Options)



Step 1: Install “Estar” APP

“Estar” APP supports the following mobile phone device:

1. Apple iOS Users
2. Android Users

Step 1: Install “Estar” APP

Apple iOS Users: “EstarX” (“易星X”)

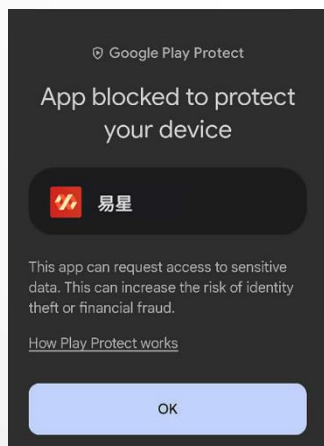
1. Please scan the QR code at the right hand side to download, or
2. Search “estarx” at App Store to get “EstarX” (“易星X”) APP



Step 1: Install “Estar” APP

Android Users: “Estar” (“易星”)

Please scan the QR code at the right hand side to download



Note: If users outside Chinese Mainland cannot install the App after downloading, please follow the procedures on the next page to install the App:

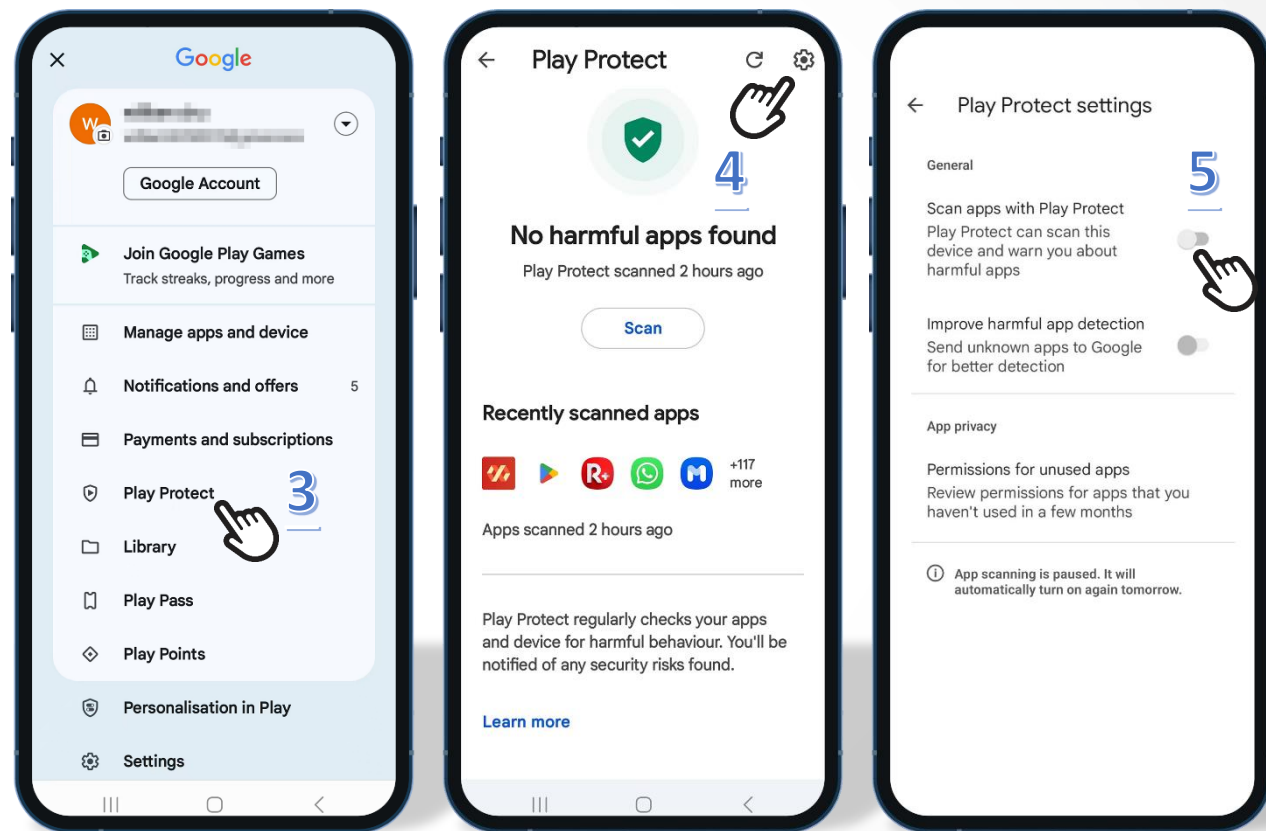
For Android Users
(Direct Download)



> Install App

< For Android Users outside Chinese Mainland >

1. Open "Google Play" on your mobile phone;
2. On the Play Store homepage, click the round "Account" button in the top-right corner;
3. Select "Play Protect";
4. Click the "Settings" button in the top-right corner;
5. Turn off the "Scan apps with Play Protect" function;
6. When prompted "Pause app scanning instead?", select "Pause";
7. Complete Touch ID or password verification;
8. Once the setting is confirmed, reinstall the App again.



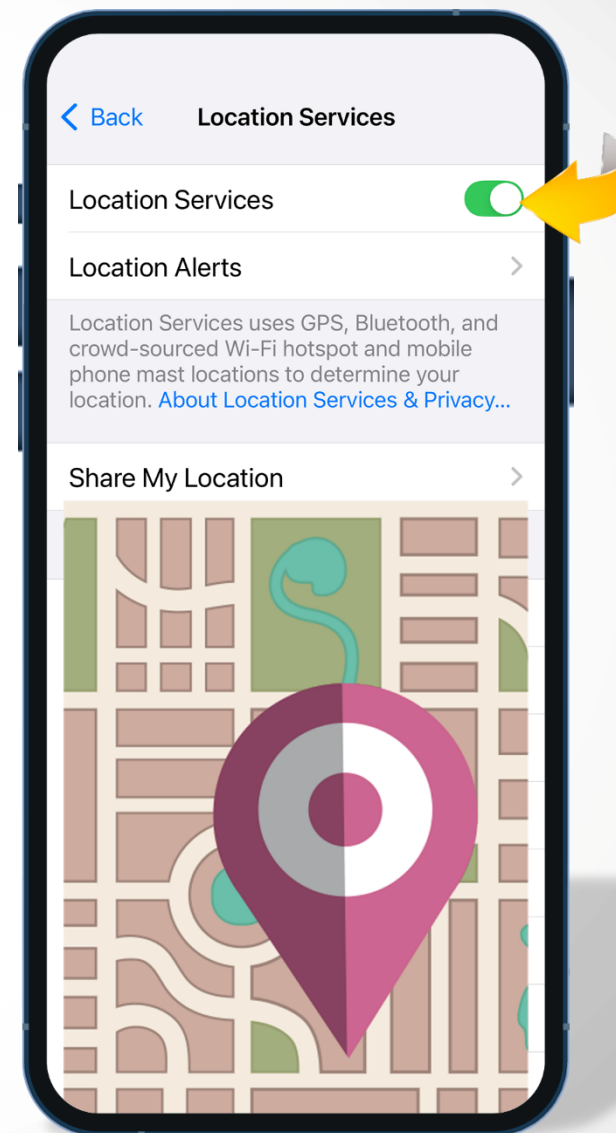
> Install App

Step 2: Open Location Services

Before login to the trading platform, client needs to open Location Services to enable App login.

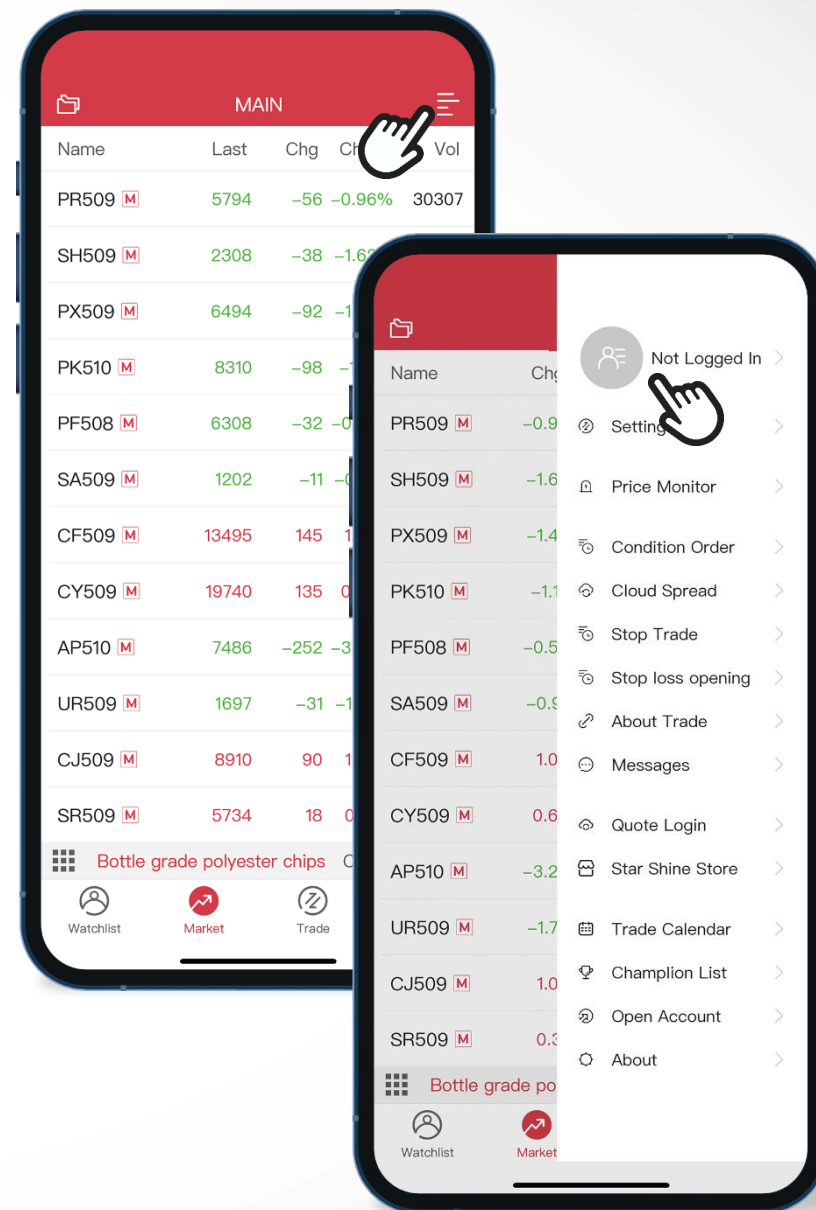
(iOS: Settings > Privacy & Security > Location Services > Open)

> Open Location Services



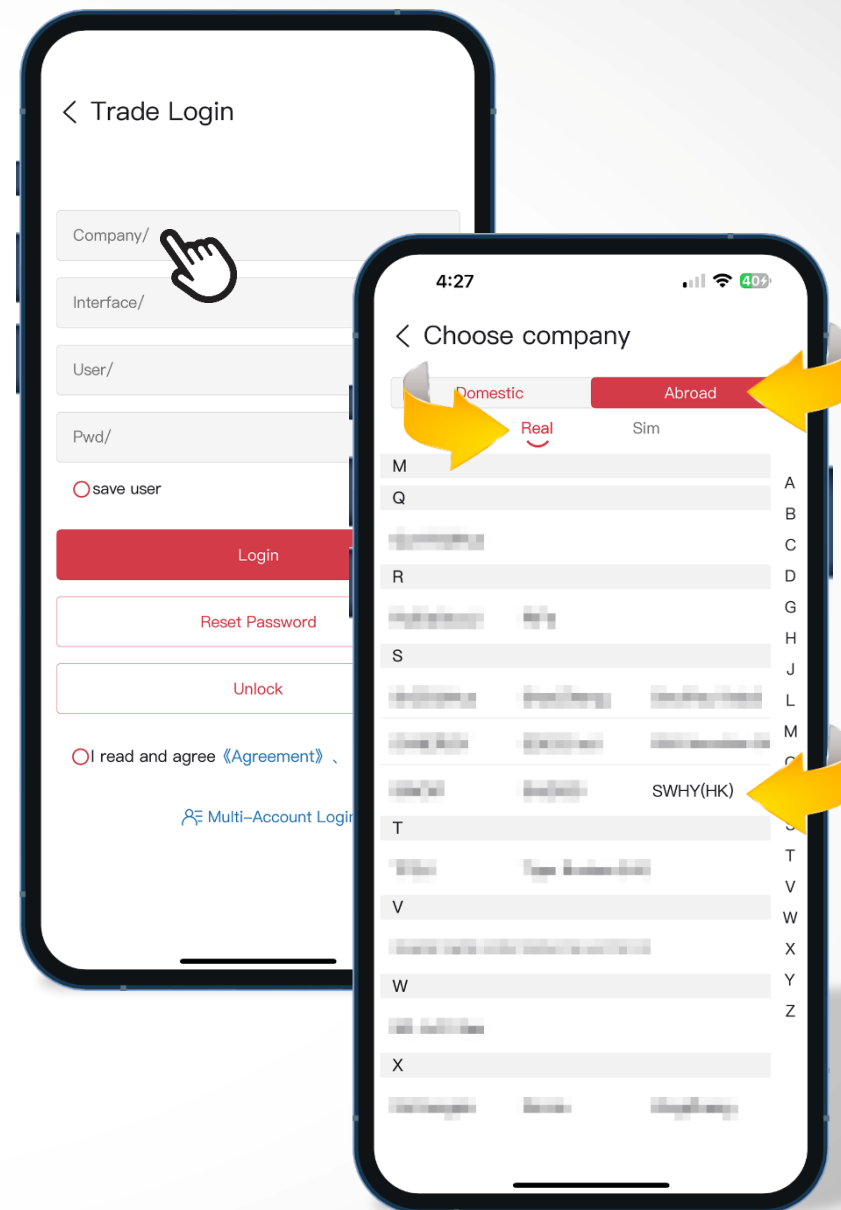
Step 3: Login/Reset Password

Open the App, click the top right corner's button at Main page, and select "Not Logged In".



1. Company

At Trade Login page, choose "Abroad"
and "Real", then select "SWHY(HK)".

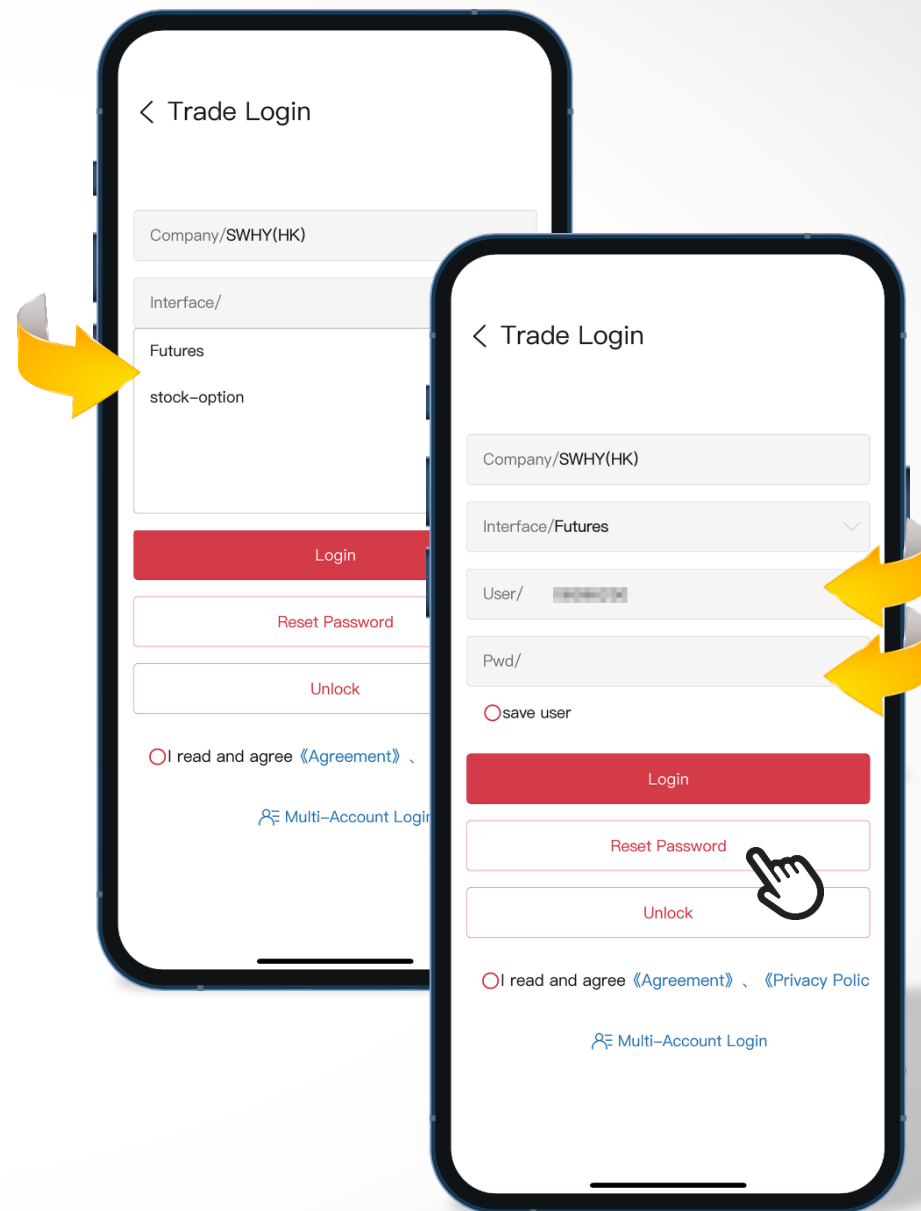


2. Trade Interface

Select "Futures" or "Stock-option".

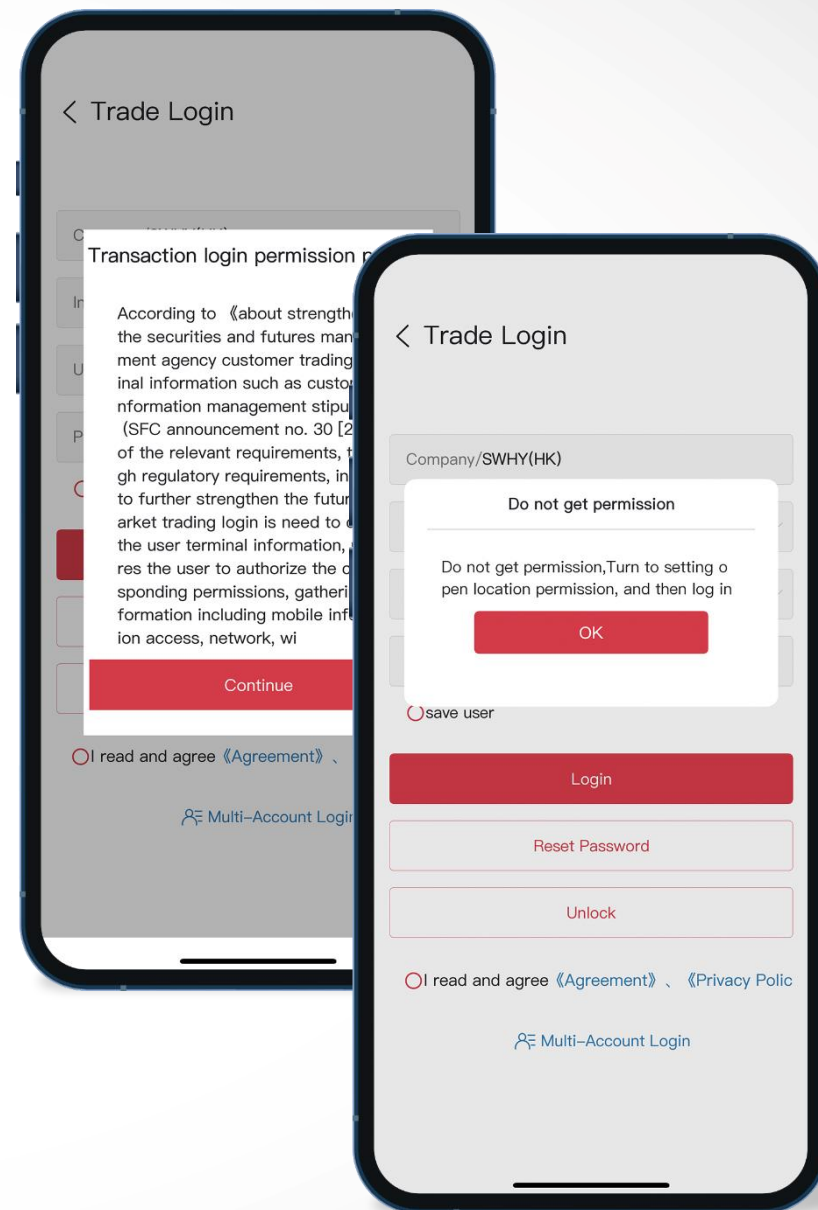
3. User Account

Input "User" and "Password".
(If you forgot, click "Reset Password")



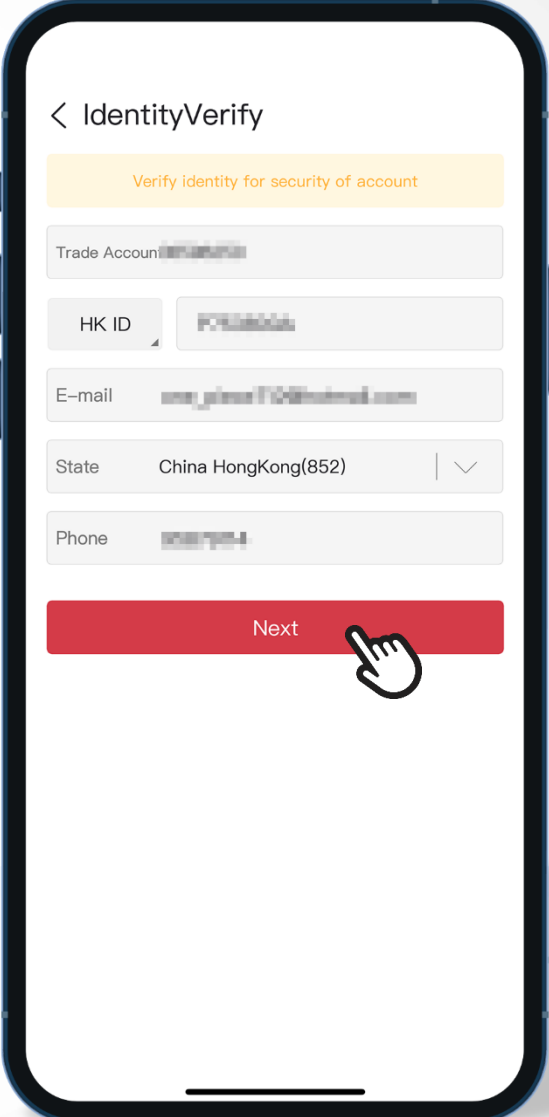
4. Location Services

If Location Services is not on, App will pop up “Transaction login permission prompt” message to remind you to open Location Services.



5. Identity Verification

Input identity information (must be identical to user account info), then click "Next".



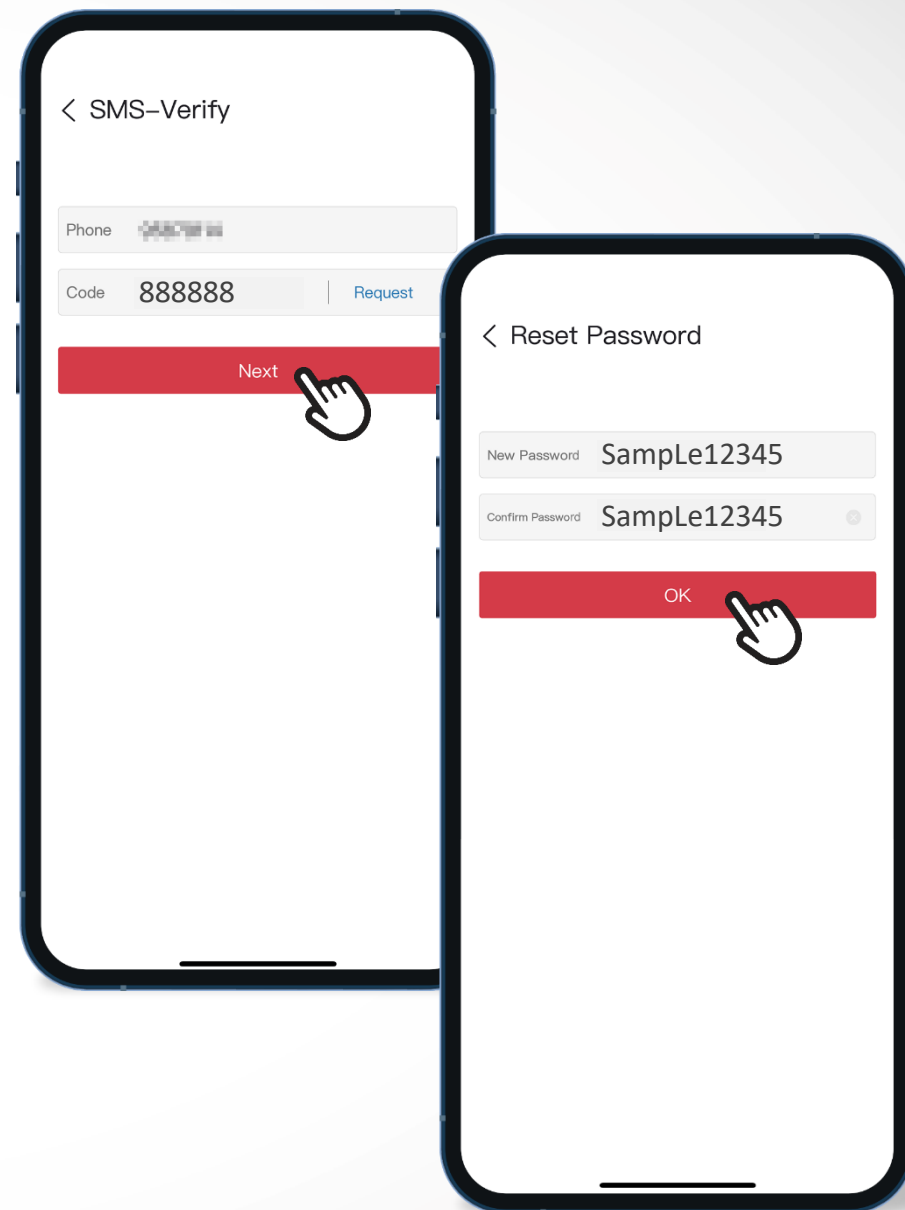
The image shows a mobile app interface for identity verification. At the top, there is a back arrow and the title "IdentityVerify". Below the title is a yellow banner with the text "Verify identity for security of account". The form contains several input fields: "Trade Account" (with a masked value), "HK ID" (with a masked value and a dropdown arrow), "E-mail" (with a masked value), "State" (with a dropdown menu showing "China HongKong(852)" and a downward arrow), and "Phone" (with a masked value). At the bottom of the form is a red button labeled "Next", which is being clicked by a hand icon.

6. SMS-Verification

Click "Request", input the SMS code received, then click "Next".

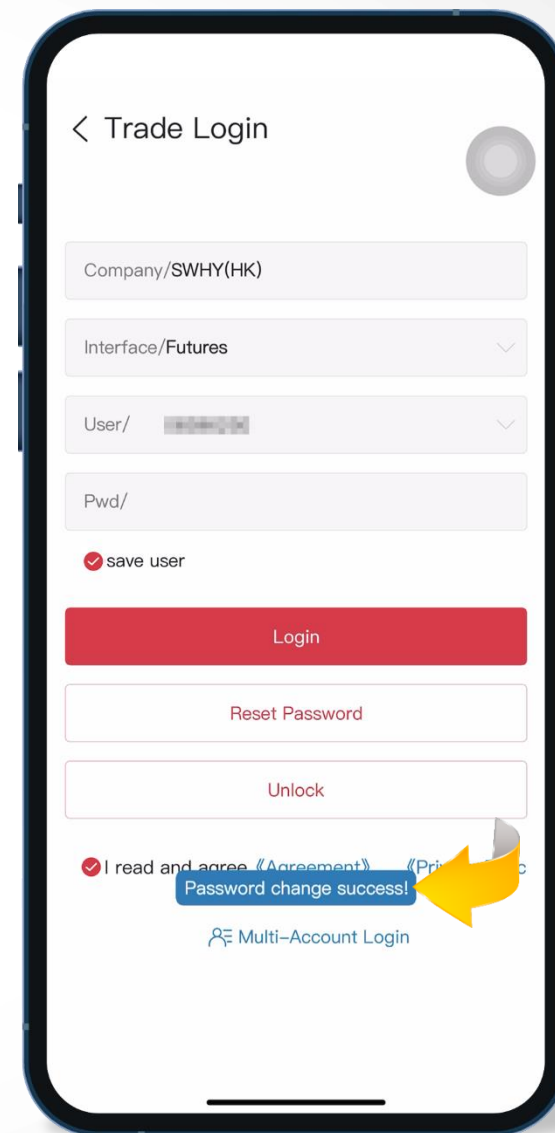
7. Reset Password

Password must be at least 10-digit, including upper and lowercase letters plus number(s), and different from the last 6-time passwords, then click "OK".



Reset Password

After password reset, return to "Trade Login" page which shows "Password change successful", you may use your new password to login again.





Customer Service

Hong Kong Hotline: (852) 2250 8288

Toll-free: 400-120-0363

Thank you