

Notice on our eService Upgrade

Dear Valued Clients,

To make it easier for you to manage assets in your securities account, our Company will optimise new functions of eService from 20 May 2025. By then you can simply log in to your securities account with our company and manage your account's assets at eService (<https://es.swwhyhk.com>) conveniently.

The added powerful functions are as below:

1. Online Currency Exchange:

- Provide diversified currency options for more convenient international transactions: Whether you need HKD, USD or CNY, our online currency exchange service can easily fulfil your requirements;
- More competitive exchange rates: We understand exchange rates affects your conversion costs. We are committed to providing you with more competitive exchange rates.

2. Inter-account Fund Transfer:

- Inter-account transfer to meet your diversified needs: We provide convenient fund transfer services for transferring funds from the main securities account to sub-accounts, or from securities account to futures or stock options account, enhancing the flexibility to allocate your funds;
- Simplify the process and optimise the operation experience: you can complete the fund transfer in just a few simple steps, which saves time so that you can focus on your investment decisions.

3. Funds Record:

- Clear and concise funds record: Deposits, withdrawals, currency exchange and fund transfer services through eService are recorded in details, helping you to keep track of fund movements at any time.



(852) 2509 8333



(852) 2509 0018



香港皇后大道东 1 号太古广场 3 座 6 楼



www.swwhyhk.com



Sws218hk

Level 6, Three Pacific Place,

1 Queen's Road East, Hong Kong

We will continue to update our system configuration and launch new features to bring you more convenient and efficient services. Please stay tuned to our updates!

If you have any questions, please contact your Account Executive or call our Hong Kong Wynner Careline at (852) 2250 8288 or Toll-free 400-120-0363 or via email wmcs@swwhyhk.com.

To help you get started, we have prepared operation guidance (Chinese version only).

[Online Currency Exchange Tutorial](#)

[Inter-account Fund Transfer Tutorial](#)

[Funds Record Tutorial](#)

Yours faithfully,

Shenwan Hongyuan Securities (H.K.) Limited.