

Platform Maintenance

Suspension of "Consolidated e-Service"



Dear Valued Clients,

Shenwan Hongyuan Securities (H.K) Limited ("the Company") is committed to providing high-quality and efficient financial services and continuously enhancing system performance and security. Therefore, our "Consolidated e-Service" platform (website: <https://portal.sywg-online.com/index>) will undergo comprehensive maintenance starting from 10:00 a.m. on Saturday, August 24, 2024. During the maintenance period, the "Consolidated e-Service" platform will be temporarily unavailable.

During the maintenance period, all existing services will not be affected, and clients can continue to use our company's services, including transactions, fund deposits and withdrawals, etc., through the following methods:

1. For services related to account recovery, password reset, statement inquiries, etc.:

To use our "Wynner eService" (website: <https://es.swhyhk.com>)

2. For transaction and fund deposit/withdrawal services:

Please click on the following link immediately and log in with your current account and password to use the "Wynner Voyage", or scan the QR code to download and log in to use the "Shen Yiyong" App.

i) Wynner Voyage

➤ PC Download Links:

• [Windows Download Version](#) 

• [MAC-x64 Download Version](#) 

• [MAC-ARM64 Download Version](#) 

➤ Web Version Login Link:

<https://portal.swhyhk-online.com> 

ii) "Shen Yiyong" APP

For iOS users



Download on the
App Store

For Android users
(Google Play)



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Google Play

For Android users
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DIRECT DOWNLOAD
.APK FILE

iii) Apart from using the "Wynner Voyage" version and the "Shen Yiyong" APP for transaction services, you can also contact your Account Executive or our 24-hour Dealing Hotline: Hong Kong (852) 2841-6388 or Toll-Free 400-120-0364.

3. Foreign exchange and other inquiries:

please contact your Account Executive or our call Hong Kong Wynner Careline at (852) 2250 8288 or Toll-free 400-120-0363.

If clients have any inquiries about this notice, please contact your Account Executive or our call Hong Kong Wynner Careline at (852) 2250 8288 or Toll-free 400-120-0363 or via email wmcs@swwhyhk.com.

Thank you for your kind attention and we apologize for any inconvenience caused.

Yours faithfully,

Shenwan Hongyuan Securities (H.K.) Limited.