

Consolidated e-Service Forget Login Name / Forget Login Password – Steps to Retrieve Login Name or Login Password

Customers can obtain the required information from the link below:

<https://portal.sywg-online.com/index>



The screenshot shows the Shenwan Hongyuan Consolidated e-Service login interface. At the top left is the company logo and name: 申萬宏源證券(香港)有限公司 Shenwan Hongyuan Securities (H.K.) Limited. The top right corner displays '繁 | 簡 | EN' and 'CE Number: AAC927'. The main banner features the text 'CONSOLIDATED e-SERVICE' and '網上綜合戶口服務' with a green upward-trending arrow. Below the banner is a login form with the heading 'Login' and the instruction 'First time login to Consolidated e-Service? Please click [here](#) to Set Up Password'. The form includes input fields for 'Login Name' and 'Password', a 'Login' button, and links for 'Forget Login Name' and 'Forget Login Password'. To the right of the form is a promotional banner for '申萬策略投資基金' (Shenwan Strategy Investment Fund) with the slogan '接通中國優勢 全面盡享潛力' (Connect to China's advantages, fully enjoy the potential). The banner features a large 'HKD' and '¥' symbol over a cityscape. At the bottom left, there is an 'Important Notes' section in both Chinese and English, advising users to update their passwords regularly for security.

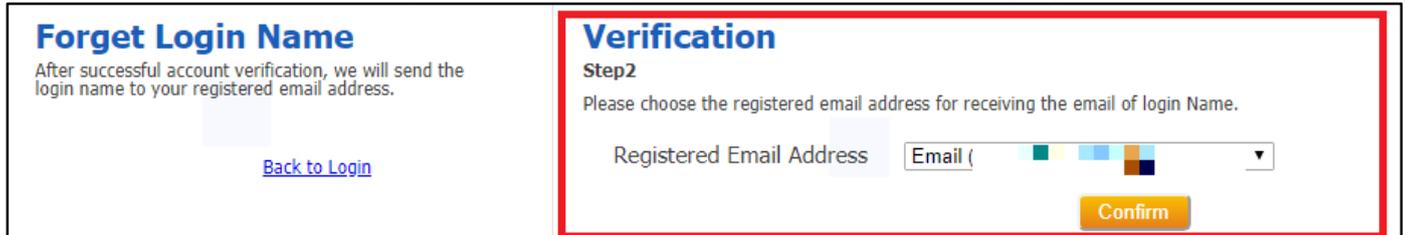
Forget Login Name

Step 1: Authentication

Please fill in Identity Number, Date of Birth, Registered Email Address and Verification Code.



Step 2: After successful verification, please choose the registered email address for receiving Login Name.



Step 3: Confirm your registered email address and you will receive the following email:

<p>Forget Login Name</p> <p>After successful account verification, we will send the login name to your registered email address.</p> <p>Back to Login</p>	<p>Verification</p> <p>Step3</p> <p>Your Login Name has been sent to your registered email address : </p> <p>Confirm</p>
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Shenwan Hongyuan - Login Information for Internet Trading Platform 收件箱 ☆

 **Shenwan Hongyuan** 下午 3:03 ← ⋮

 发给我 ▾

Dear Customer,

Your login name(s) for the internet trading platform:



Please note that this email address is used for sending out correspondence only. Should you have any queries, please do not hesitate to contact your Account Executive or Customer Service (Tel: [\(852\)-22508298](tel:(852)22508298) or E-mail: customer.service@swwhyhk.com).

Yours faithfully,
Shenwan Hongyuan Securities (H.K.) Limited

Forget Password

Step 1: Authentication

Please fill in Identity Number, Date of Birth, Registered Email Address and Verification Code.



申萬宏源證券(香港)有限公司
Shenwan Hongyuan Securities (H.K.) Limited

繁 | 簡 | EN

CE Number: AAC927

CONSOLIDATED e-SERVICE

網上綜合戶口服務



Forget Login Password

After successful account verification, we will send a new random password to your registered mobile number via SMS.

[Back to Login](#)

Verification

Step1

Please fill in all the information below for verification.

Login Name

Identity Number HK ID ()

Date of Birth Year(YYYY) Month(MM) Date(DD)

Registered Mobile Number HK Mobile No. +852

Verification Code

[Confirm](#)

Step 2: After successful verification, please choose the registered mobile number for receiving new password in SMS.

Verification

Step2

Please choose the registered mobile number for receiving the SMS of new password.

Registered Mobile Number Mobile (+852)

[Confirm](#)

Step 3: Confirm your registered mobile number and you will receive your new password in SMS.

<p>Forget Login Password</p> <p>After successful account verification, we will send a new random password to your registered mobile number via SMS.</p> <p>Back to Login</p>	<p>Verification</p> <p>Step3</p> <p>Your new password has been sent via SMS to your registered mobile number : +852</p> <p>Confirm</p>
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今天 下午 3:05

【SWHYHK】 Your new login password for internet trading platform is [REDACTED]