

Wynner Careline

CONVENIENT!

GET TO A REAL PERSON

EFFICIENT!

TIME SAVING!

Dear Customers, the awaited “Wynner Careline” is officially launched!
 Let’s save the hotline numbers below!



-  **HONG KONG:** (852) 2250 8288
-  **CHINA TOLL FREE:** 400-120-0363
-  **EMAIL:** wmcs@swwhyhk.com
-  **SERVICE HOURS:** 9 a.m. – 11 p.m. every trading day

Shenwan Hongyuan Securities (Hong Kong) always pays attention to the needs of customers and adheres human-centric service principle. A special team of “Wynner Specialist” has been set up to answer your calls at any time from 9-11 all day long!

From account opening, IPO subscription, promotional offers, to product information, we are committed to providing full-ranged support and troubleshooting to our customers.

AS OUR VALUED CUSTOMERS, YOU DESERVE AN EXTRAORDINARY SERVICE HOTLINE. WHAT MAKES "WYNNER CARELINE" SO DIFFERENT?

1 NO WAITING HASSLE-FREE

Understanding that you are tired of long waiting and lengthy routing selection, “Wynner Careline” is answered by human in real time. No more robot responses or records, avoiding routing systems operations, allowing you to reach our “Wynner Specialist” right away.

2 PROFESSIONAL TEAM CUSTOMER FIRST

“Wynner Careline” is responded by our seasoned and well-trained “Wynner Specialist”. With their patience and empathy, to provide excellent service to all your investment inquiries.

3 ONE NUMBER NO BOUNDARIES


“Wynner Careline” is FREE and can be dial across any regions in China. Near or far, our “Wynner Specialist” is always here to assist you during service hours.

4 TRILINGUAL STAFF PEACE OF MIND

Cantonese may not be your native language. Don’t worry! “Wynner Specialist” is fluent in Cantonese, Mandarin and English, to ensure your concerns are fully addressed without any language barriers.



 Sws218hk

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